

「居安抗疫」流動應用程式使用指南 "StayHomeSafe" Mobile App User Guide

下載程式
Download the App



蘋果 iPhone
經蘋果應用程式商店 via Apple App Store



安卓 Android
經谷歌 Play 商店 via Google Play

安裝流程 Installation Procedures :

1



選擇語言，允許「居安抗疫」程式向你發出通知
Select Language and allow "StayHomeSafe" app to send you notifications

2



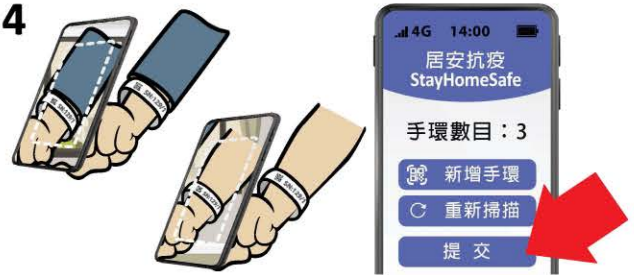
按 [新增手環]
Press [Add Wristband]

3



允許「居安抗疫」程式取得相機權限，
以掃描手環上的二維碼
Allow "StayHomeSafe" app to access the camera for
scanning the QR code on your wristband

4



如有家人須一同接受檢疫，
請逐一掃描他們的二維碼，完成後按 [提交]
If your family members are also subject to quarantine,
please scan their QR codes one by one. When finished,
press [Submit]

5



輸入你在檢疫令所提供的聯絡號碼（不用輸入地區號碼）
及啟動密碼，按同意條款，之後按 [註冊]
Input the contact number you provided in the Quarantine
Order (no country code is required) and the PIN,
press [Agree] and then [Sign Up]

6



回家後，按 [我已回到家]，
允許「居安抗疫」程式使用藍牙
Press [I am home now] after you return home.
Allow "StayHomeSafe" app to access Bluetooth

7



允許「居安抗疫」程式取用你的位置資料，然後按照指示
在家中四周（客廳、房、洗手間、廚房等）慢慢走一分鐘
Allow "StayHomeSafe" app to access the device's
location and then walk slowly in your home as instructed
(including living room, dining room, bedrooms,
washroom and kitchen, etc.) for one minute

8



按 [確定]，啟動程序完成
Press [OK]. Activation is completed

注意事項 Points to Note :

CALENDAR						
S	M	T	W	T	F	S
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30		

1

你在檢疫令指定的檢疫期內必須佩戴手環，切勿破壞手環

You must have the wristband on throughout the quarantine period as specified in the Quarantine Order and don't damage it



2

佩戴手環期間可以淋浴，但避免長期浸水
You can take shower while wearing the wristband, but avoid soaking the wristband in water for too long



3

檢疫期內必須保持「居安抗疫」程式運作，並開啟「藍牙」、「Wi-Fi」、「定位服務」、「相機」、「通知」及「流動數據」功能，切勿刪除程式

You must keep the "StayHomeSafe" app running on your smartphone, and turn on the "Bluetooth", "Wi-Fi", "Location Services", "Camera", "Notifications" and "Mobile Data" functions throughout the quarantine period. Don't uninstall the app



4

請留意手機，程式可能不定時要求你掃描手環上的二維碼，以確定你仍留在居所內

Please pay attention to your smartphone, the app may at any time request you to confirm your presence at your dwelling place by scanning the QR code on your wristband



5

如有最新版本，請下載更新
Download new version when available



CALENDAR						
S	M	T	W	T	F	S
X	X	X	X	X	X	X
X	X	X	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30		

6

檢疫期屆滿後，你可以自行剪斷手環及刪除「居安抗疫」應用程式

Upon expiry of the quarantine period, you may cut off the wristband and uninstall the "StayHomeSafe" app



如對「居安抗疫」應用程式有任何疑問
請致電熱線 5394 3150 或電郵至 shs@ogcio.gov.hk
或將姓名以電話短訊傳送至 5394 3388
或使用 WhatsApp 熱線 9617 1823 查詢

For enquiries on the "StayHomeSafe" app,
please call the hotline 5394 3150 or send email to shs@ogcio.gov.hk
or send your name to 5394 3388 via SMS message
or use WhatsApp Helpline 9617 1823

使用指南(短片) User Guide (Video)



中文版



English version

多謝你的合作，祝你身體健康，同心抗疫！

Thank you for your cooperation
Wish You Good Health
Together, We Fight the Virus!